

Solving Document Challenges in Insurance

ABBYY 2021 Digital Transformation Survey Results

Insurers continue to report difficulty accessing data in documents, causing:

51%

Delays in completing the process

29%

More manual handling of documents/process

35%

Errors and exceptions occurring

23%

Bad customer experience

14%

Poor business decisions



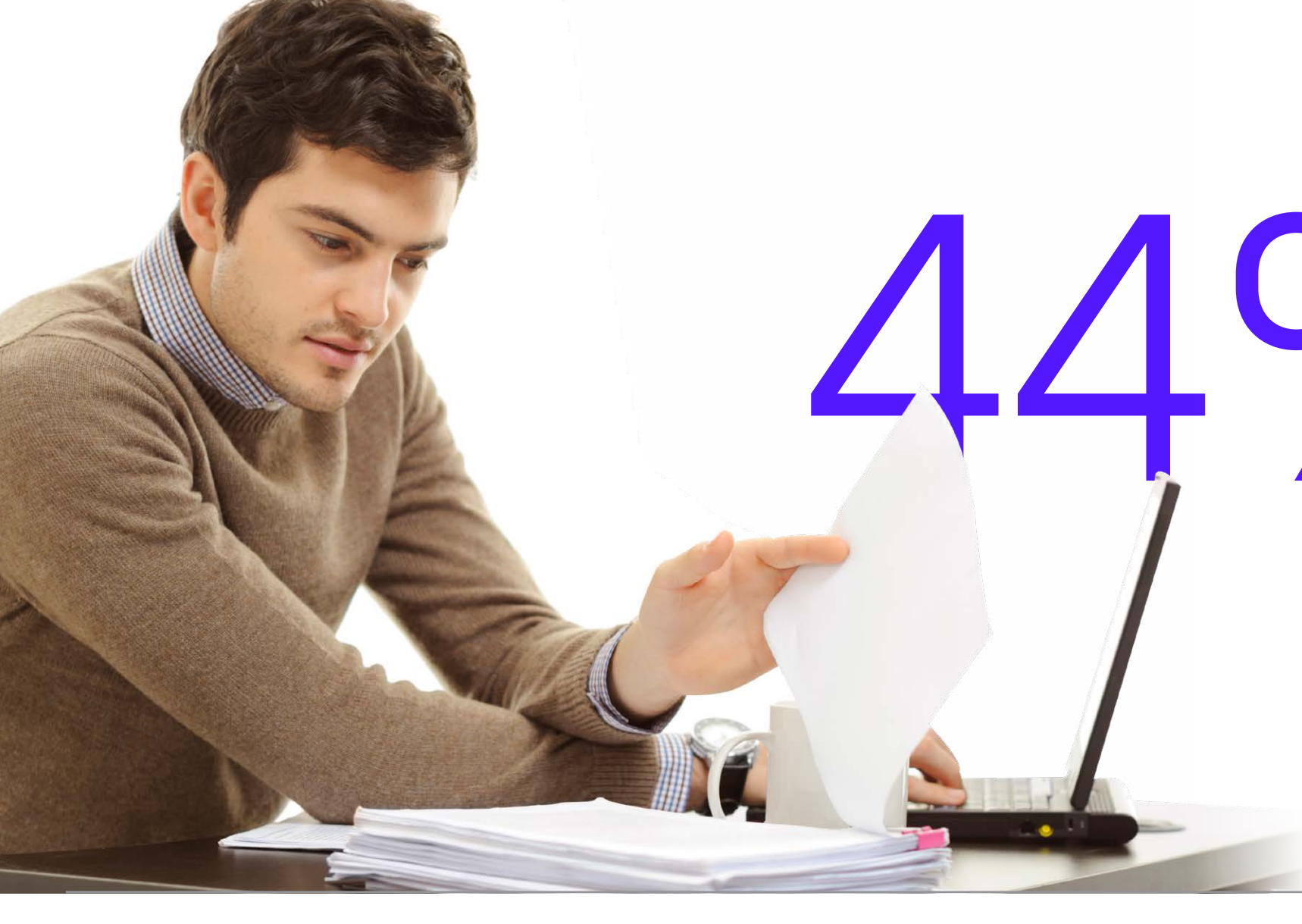
Insurers are spending too much valuable time trying to find, understand, and process data in documents.



69%

are wasting up to 8 hours per week

How does your organization extract data from documents for downstream systems?



44%

A combination of automation and manual entry

How effective is your document processing technology?

32%

Requires a lot of time and data to be trained

24%

Is not fast enough

27%

Is complicated to deploy

19%

Is not accurate enough

100%

Need speed and simplicity



How could a **more intelligent** document processing technology help you?

45%

Make my job easier

28%

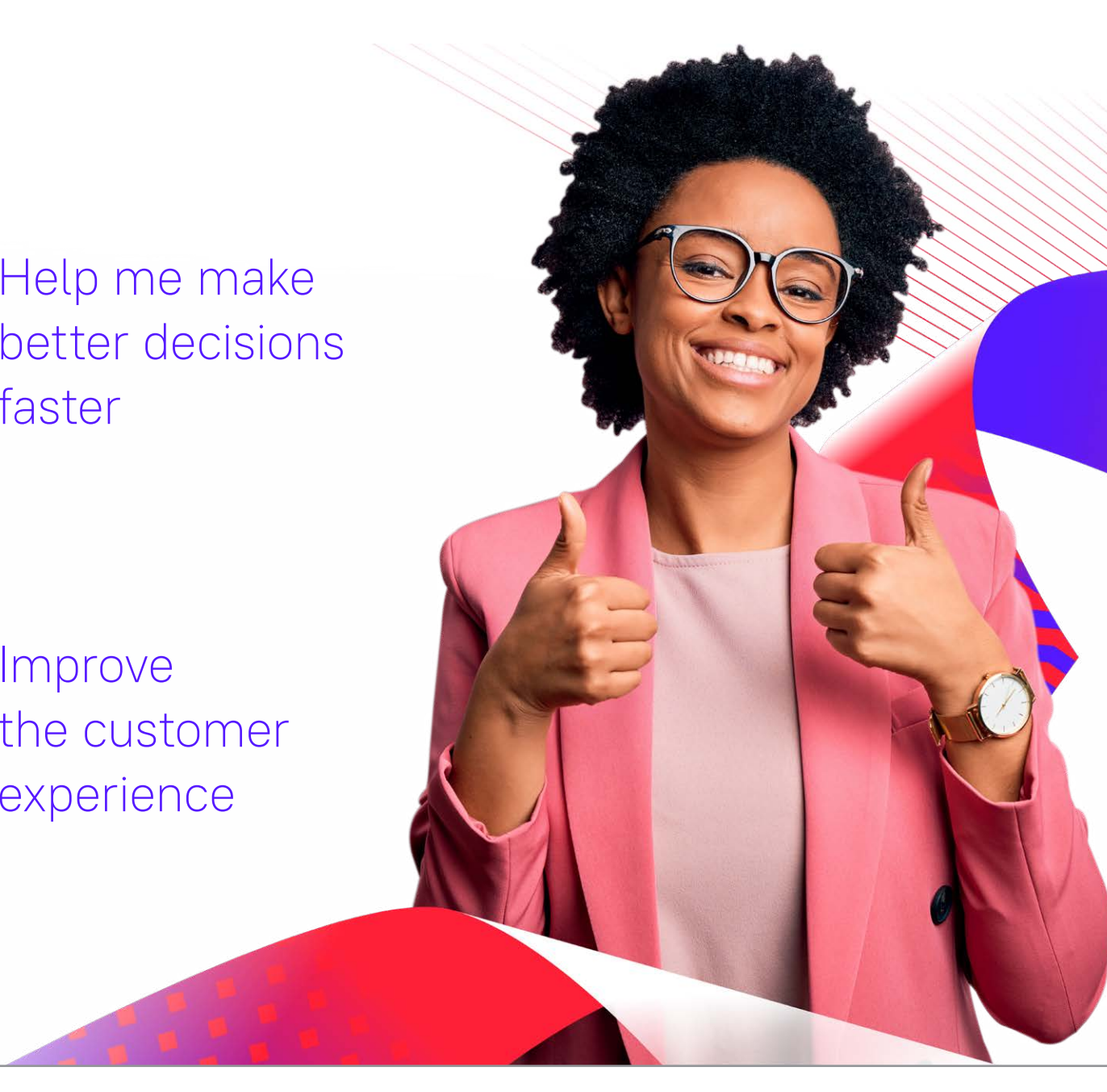
Help me make better decisions faster

30%

Enable me to work on higher value projects

36%

Improve the customer experience



Insurers want an easy drag-and-drop approach to automating document processing.

68%

Yes



The solution to document challenges in Insurance has arrived.

Turn your documents into data with pre-trained, ready-to-use skills.

ABBYY Vantage has the skills you need to add automated document processing to any process:



1

Upload your documents

2

Vantage identifies the skills you need

3

Connect to any system

4

Vantage keeps learning to make skills even smarter

➡ Ready to get started with low-code / no-code Intelligent Document Processing? Find all the document skills you need in the [ABBYY Marketplace](#).