



Supply Chain Solutions Provider Enhances Services with Automated Invoice Processing

Customer Overview



Name

TAKE Supply Chain

Industry

Supply Chain Management

Web

www.takesupplychain.com

Challenge

While the manual invoice process of TAKE Supply Chain's OneSCM has always been straightforward, the company was looking for a way to better serve its customers with a more expansive automation solution for invoice submission and processing. Specifically, TAKE wanted to enable its customers with a solution that provides supply chain partners more direct accessibility to AP-related data while improving visibility and flow of their own procure-to-pay processes.

While TAKE Supply Chain's OneSCM® has proven to be the industry's premier supply chain management solution, the company is constantly innovating in response to customers' evolving operational needs. One feature the company felt could push the product even further ahead of its competition was the automation of the invoice submittal process. Enter FlexiCapture for Invoices. ABBYY's world-class technology enabled accurate and automatic entry of invoice data into OneSCM — just the solution TAKE was looking for.

"ABBYY's FlexiCapture was just the product differentiator we were looking for."

— Joe Harris, Associate Product Manager, TAKE Supply Chain

Global leadership in supply chain solutions for over two decades

For more than two decades, TAKE Supply Chain has been empowering industry-leading companies with software solutions that deliver increased data accuracy, visibility, and operational responsiveness across their supply chains. TAKE's robust collaboration and data collection solutions leverage existing and emerging technology to help customers overcome the evolving challenges of expanding global supply chains. TAKE and its customers are regular recipients of supply chain industry awards for technology, performance, value, and innovation.

Manual data entry: A weak link in the chain

"OneSCM allows trading partners to easily communicate within both the Procure-to-Pay and Order-to-Cash spaces," says Joe Harris, Associate Product Manager, TAKE Supply Chain.

By using OneSCM, customers and their suppliers can exchange and access information from invoices and purchase orders (POs) swiftly and with a high degree of visibility. "For example," explains Harris, "a supplier can log in to OneSCM and see the exact status of invoices. There's no need to call and wait for someone to do a look up, or wait for them to send an email response."

Results

Suppliers can now submit invoices directly via mail, fax, email, and file upload. ABBYY® FlexiCapture for Invoices enables OneSCM to automatically capture and enter data from paper and electronic invoices.

“The ease of integration into our product was even better than anticipated. It was very straightforward.”

Joe Harris
Associate Product Manager,
TAKE Supply Chain

For most workers, adapting to new technology in the workplace is always a challenge, and suppliers are no different. Says Harris, “Suppliers don’t want to have to create or submit invoices using a new portal. They want to do things the way they’ve always done things—submit invoices via email or EDI.”

For TAKE, it was critical to allow suppliers to submit documents in the manner they preferred and to enhance OneSCM with automated OCR. Invoice capture was important in achieving this objective.

“OneSCM needed to capture data automatically, whatever form it arrived in,” says Harris. “So we looked for a partner with the right technology and found ABBYY.”

Forging a better supply chain solution with ABBYY FlexiCapture for Invoices

After an exhaustive search for the right OCR vendor, Harris and his team selected ABBYY. As Harris recalls, “We decided to partner with the foremost experts in the OCR field.”

Using the FlexiCapture engine, Harris and team integrated OCR functionality into TAKE Supply Chain’s OneSCM. Convinced that FlexiCapture was the right solution for TAKE, the team decided to go one step further and purchase a version tailored to the task of automating accounts payable processes, ABBYY FlexiCapture for Invoices.

Raising ease and efficiency with AP automation

“FlexiCapture for Invoices,” states Harris, “allows us even greater flexibility in capturing invoice data, and its ease of integration into our product was even better than anticipated. It was very straightforward.”

With FlexiCapture for Invoices, OneSCM now has the power to capture paper and electronic forms and then transform them into actionable electronic documents. “It’s now very simple for suppliers to submit invoices and just as easy for our customers to manage them,” says Harris. “Each document received is automatically processed by OneSCM, which sends it through a workflow engine that routes the document according to configurable business processes.”

This automated process allows documents to be managed by exception; for instance, when matching issues with the invoice occur, or when discrepancies occur on the invoice. User intervention is only required if an issue arises, otherwise the entire process is 100% automated.

The results

TAKE Supply Chain looks forward to new levels of ease and efficiency for its customers and faster onboarding of suppliers. “It’s a win-win-win,” says Harris. “OneSCM enables suppliers to submit invoices in any way they choose, without complicating or delaying our customers’ AP workflows. In fact, our customers see significant productivity gains throughout all their AP processes now that they’ve eliminated tedious manual invoice handling. They’re no longer spending hours on the phone trying to track invoices or wasting time on correcting erroneous data inputs.”

“Working with ABBYY and FlexiCapture for Invoices has been really easy. Everyone is excited about the new capabilities it brings.”

About ABBYY

ABBYY is a leading global provider of technologies and solutions that help businesses effectively action information.

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